**STEPHAN LAMOUREUX**

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**EDUCATION**

**Bachelor of Science, Business Management** DEC 2020

Western Governors University – Salt Lake City, UT

**Associate of Applied Science, Aviation Operations** DEC 2013

Community College of the Air Force – Montgomery, AL

**PROFESSIONAL EXPERIENCE**

**Operations Manager** FEB 2019 – Present

Kwik-Hang – North Attleborough, MA

* Creates operational procedures for shipping, inventory management, and storage which increases productivity and inventory and order accuracy.
* Expands distribution into foreign markets to increase our brand reach and revenue.
* Utilizes strong tech skills to update and maintain our online stores and shipping, inventory, and analytics software.
* Negotiates rates with all major shipping vendors to benefit the consumer and company.

**Warehouse Manager** MAR 2016 – FEB 2019

Overhead Door Company – Stoughton, MA

* Managed seven two-man crews of technicians, trained multiple warehouse personnel, and maintained all company vehicles, equipment, and grounds.
* Quickly made scheduling and job changes on the fly by troubleshooting errors and oversights to satisfy job requirements and deadlines.
* Calculated the billing of completed jobs, processed payments, and acquired all the necessary parts and equipment needed to successfully complete every job.
* Completed OSHA safety training and attended leadership/HR seminars to continue advancing as a manager.

**Shipping and Receiving Manager** FEB 2014 – FEB 2016

Phoenix Incorporated – Seekonk, MA

* Arranged transportation of goods optimizing service and cost and obtained mandatory permits or escorts in order to ship over-sized freight all over the world.
* Oversaw all incoming/outgoing shipments to ensure accuracy, completeness, and condition.
* Conducted daily safety checks and maintenance inspections on all material handling equipment to maintain a safe work environment and high equipment uptimes.
* Stored, inspected, and disposed of hazardous waste in order to assure safe handling.

**MILITARY EXPERIENCE**

**C-130J Loadmaster** MAR 2012 – JULY 2016

Air National Guard – Various Locations

* Mathematically planned the correct placement of cargo, passengers, and fuel to ensure the proper center of gravity of the aircraft.
* Supervised and coordinated with customs, agriculture, and other foreign and domestic government agencies as needed to complete the mission.
* Scheduled flight crews based on experience and mission requirements, emphasizing on risk management.
* Held a Secret security clearance valid until 2023

**Infantryman** DEC 2005 – DEC 2011

U.S. Army – Various Locations

* Conducted combat missions as a Team Leader in Afghanistan that tested my ability to work under pressure and required extensive communication and teamwork skills.
* Trained foreign military units and aided in building new training facilities in support of Operation Beyond the Horizon. (The Dominican Republic, 2009)
* Completed yearly performance reviews on all soldiers under my supervision to evaluate and document individual performance.